

K R I S T E L L P
C u s t o m e r S a t i s f a c t i o n S u r v e y

Click in a box to enter your information

* indicates a REQUIRED field

Today's Date (mm/dd/yyyy): *

Name of person completing this survey:

Position:

Company: *

Contact Info:

Please rate the following questions 1 to 5 with 1 being poor and 5 being best.

- 1.) How would you rate your initial contact with Kristel?
- 2.) How helpful was Kristel in dealing with your request?
- 3.) How do you rate the speed of service Kristel has provided?
- 4.) How do you rate the quality of products that Kristel provides?
- 5.) How do you rate the quality of packaging of Kristel products?
- 6.) How effective was Kristel's engineering staff in answering your technical questions?
- 7.) How would you rate Kristel's on-time delivery?
- 8.) How do you rate the reliability of products that Kristel provides?
- 9.) How do you rate Kristel's product cost to product value?
- 10.) How do you rate Kristel's Customer Service Representative helpfulness?
- 11.) How would you rate Kristel product line offering in meeting your company's needs?
- 12.) How do you believe Kristel can improve the service that they provide?